

## **CHRYSLER DODGE JEEP NORTHEAST REGION - CASE STUDY**

## Campaign Structure (Data, Channels, Traffic Metrics)

- Campaign Period: June 23 to July 23, 2018
- Consumers Targeted: 10,000
- Geography: Dealership PMA (Primary Market Area)
- Audience Targets: Super Responders(Lease Expires, New Movers, New Parents, Newlyweds, New Teen Drivers, In-Market Buyers)
- Emails Delivered: 2 separate deployments of 10,000 (Total of 20,000 records delivered within a 30-day period)
- Social Media Impressions: 40,417
- Email Opens: 2,805
- Email Clicks: 312
- Social Media Clicks: 289
- Total Clicks: 601

## Campaign Performance (ROI/ROAS)

- Investment: \$2,000
- New/Used Vehicle Sales Attribution: 6
- Cost per Vehicle Sold: \$333
- Service ROs Generated: 45
- Service ROs (New, not in Dealer DMS): 3
- Service ROs (One Year + dormant DMS): 8
- Cost per Service RO Attribution: \$181.82
- Cost per Sale & Service RO (combined): \$117.65

## Campaign Email

